



Rewarding Learning  
**ADVANCED SUBSIDIARY (AS)**  
 General Certificate of Education  
 2022

Centre Number

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Candidate Number

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# Health and Social Care

Assessment Unit AS 5  
*assessing*  
 Adult Service Users



**[SHC51]**  
**THURSDAY 9 JUNE, MORNING**

### TIME

2 hours.

### INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

Write your answers in the spaces provided in this question paper.

Answer **all three** questions.

### INFORMATION FOR CANDIDATES

The total mark for this paper is 100.

Quality of written communication will be assessed in questions **2(d)**, **2(e)** and **3(e)**.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

For Examiner's use only	
Question Number	Marks
1	
2	
3	
<b>Total Marks</b>	

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1 Pascal, aged 42, has been feeling unwell and noticed that he is finding it harder to concentrate at work. He has also noticed that he is getting some numbness in his body and that walking is becoming more awkward. He works in a bank and feels people are noticing his increasing lack of co-ordination. His wife Jennifer is very concerned and keeps asking him to make an appointment with the GP, but he is worried about what the GP will tell him. He finds it difficult to sleep at night and has become very down and negative in his thinking.

(a) Explain **two** different ways each of the following practitioners might support Pascal.

General practitioner (GP)

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

Community mental health nurse

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

Examiner Only	
Marks	Remark







3. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [3]

Examiner Only	
Marks	Remark









3 Anne, aged 92, lives alone in a large house. Her daughter Pauline lives in England and can only visit her twice a year. She feels her mother's mobility is decreasing and that the house is too big for her to look after. Her mother is keen to remain at home, but her daughter thinks it is time for her to sell her house and move into supported living. Pauline has decided to call social services and ask them to visit her mother to assess her ability to remain at home and to discuss other living options.

(a) It is important the social worker works with Anne using a person-centred ethos. Explain the term person-centred care.

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[2]

(b) The social worker may act as an advocate for Anne when talking to her daughter. Other than representing service users' viewpoints with their families, describe **two** ways an advocate might support service users.

1. \_\_\_\_\_

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[3]

2. \_\_\_\_\_

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[3]

Examiner Only	
Marks	Remark

(c) When a social worker is working with Anne, confidentiality is very important. Explain **two** ways a confidentiality policy should ensure that Anne receives a high quality of care from the social worker.

1. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

2. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ [2]

Examiner Only	
Marks	Remark







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**THIS IS THE END OF THE QUESTION PAPER**

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